



VOLUNTARY SECTOR SUB-COMMITTEE - 5TH DECEMBER 2012

SUBJECT: NEST – WELSH GOVERNMENT SCHEME TO REDUCE NUMBER OF HOUSEHOLDS IN FUEL POVERTY

REPORT BY: INFORMATION SUPPLIED BY DWP

What is Nest?

Nest is a Welsh Government scheme working to help reduce the number of households in fuel poverty and make Welsh homes warmer and more fuel efficient places to live.

What help is available?

Nest can provide everyone with advice on:

- Saving energy
- Money management
- Fuel tariffs
- Benefit entitlement

How can Nest help people in Fuel Poverty?

Fuel poverty is defined as people who spend more than 10% of their household income on heating their home. Nest aims to improve the energy performance of Wales' private housing stock, targeting the groups most at risk. Nest can provide householders living in the hardest to heat properties with a package of no cost home improvements to make their homes warmer.

Eligibility Criteria

Householders who are entitled to home improvements at no cost must satisfy ALL of the following criteria:

- They own or privately rent their home and;
- They live in a F or G rated property and;
- They are on a means tested benefit

What happens when a householder contacts Nest?

A Nest advisor will run through a few questions to get an indicative energy performance rating for the property. If the information on the phone questionnaire indicates that the applicant is eligible for Nest and the property has an F or G energy rating, a Nest assessor will arrange a visit to conduct a full home energy assessment.

The assessment will recommend a tailored package of home improvements to bring the property up to a C rating where possible. If the householder is happy with the recommendations, a Nest contractor will arrange a convenient time to install the home improvements.

If the energy performance rating is above an F rating, Nest advisor can provide information on other schemes as many provide home improvements to the householder at a no or low cost.

Contact Us

The householder or someone on the householder's behalf can call 0808 808 2244. Alternatively there is a call back request function at www.nestwales.org.uk.

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